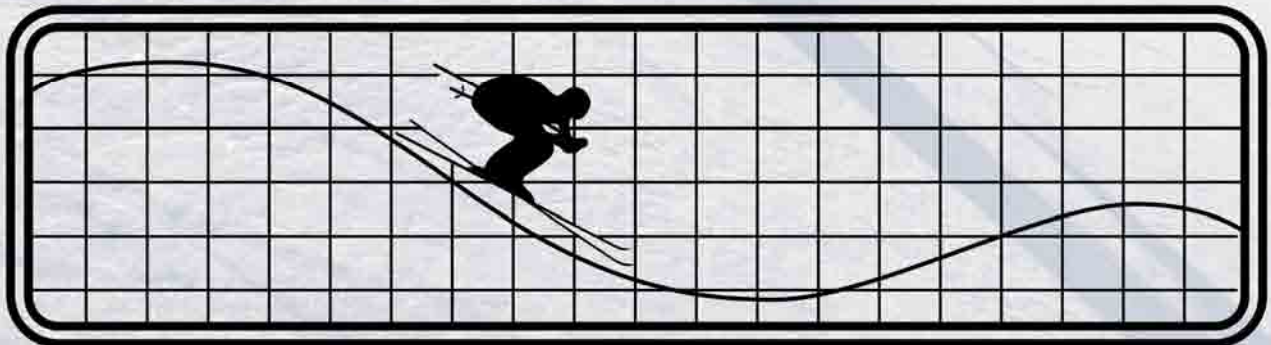


# Resort Data Processing Property Management Software

*Reservation & Property Management Software founded  
in 1981 and Headquartered in Vail, Colorado*

**R E S O R T**



**DATA PROCESSING**

*www.resortdata.com*

## Company Stability—Over 25 Years & Solid Financial Position

- Software, like fine wine, gets better with age. **RDP has been in business over 25 years**
- RDP is **financially sound** with no company debt – greatly reducing the risk of going out of business – we will be here to support your company for years to come
- **No Venture Capital** – control with Founders (Barry and Bill)
- Our **1,000+** sales provide support income to fund product improvements, which you receive with your support contract – the product continues to get better



## Software Designed to Help Generate Customer Profits

RDP Company focus is to generate significant additional income for our customers as follows:

- **Integrated Yield Management** - Average customer has increased revenue over \$200,000/year
- **Internet Reservation Module (IRM)** - Seamless integration to your Marketing Website. Allows guests, travel agents, groups, owners, and wholesalers to make reservations 365 days a year, directly into the RDP system. Optional Application Programmer Interface (API) available
- **Guest Itinerary** – Schedule boat rentals, spa treatments, golf tee times, lift tickets and more
- **Virtual Store on the Internet** – Sell additional items with the reservation such as show tickets or lift tickets
- **Concierge** – Add items to a guest's itinerary then register from the store or other locations
- **Additional Reservation Charges** - Charges automatically calculated based on a percent of room charge or a flat amount for items such as a booking fee, gratuity, pet charges, etc.
- **Guest Packages** - Increase revenue per reservation – sell rate that includes breakfast, bike rentals, wine, etc.
- **Travel Services Fully Integrated** – Earn commissions with Travel Insurance or Security Deposit Protection
- **2-Way GDS Interfaces - Expedia, SynXis and more** – Push availability to more channels to increase revenue
- **Automatic E-mail Confirmations with Concierge/Survey Link** – Send confirmations automatically after each reservation with link to “buy more stuff” or a survey. Track guest requests or add additional items to sell based on feedback
- **Mass Email Marketing** – System allows mass e-mails to guests, travel agents, groups, owners, and more
- **Guest Rewards Program** – Track points for all guest visits like an Airline Frequent Flyer program



## Full PMS Features and Complete Front Desk Functionality

RDP's software features are designed for managing any size Timeshare Resort with a full property management system solution

- |  |  |
|--|--|
| <ul style="list-style-type: none"> <li>• Direct Reservations</li> <li>• Work Orders and Asset Mgmt.</li> <li>• Housekeeping</li> <li>• Yield Management</li> <li>• Packages “on the Fly”</li> <li>• Groups &amp; Wholesalers</li> <li>• Travel Agent Billing</li> <li>• Guest Itinerary</li> <li>• PCI Compliant Credit Card System</li> </ul> | <ul style="list-style-type: none"> <li>• Night Audit</li> <li>• Guest History &amp; Rewards Programs</li> <li>• Reservation Tape Chart</li> <li>• Fast Registration and Easy Check-out</li> <li>• Multiple Sharewiths</li> <li>• Cashier Balancing</li> <li>• Reservation Change Tracking</li> <li>• Extensive Reporting Capabilities</li> <li>• Custom Programming Available</li> </ul> |
|--|--|



# RDP's Ski Resort Customers



## Western USA



### Colorado

- Franz Klammer Lodge
- Hotel Columbia
- Ice House
- Pine Ridge Condos
- Ptarmigan Best Western
- Solaris Residences
- The Antlers Condos
- The Innsbruck
- New Sheridan Hotel
- Tivoli Lodge
- Vail Realty

### Utah & Wyoming

- Alta Lodge
- Rustler Lodge
- Grand Targhee Resort

### California

- Granlibakken Resort at Lake Tahoe
- Squaw Valley Lodge

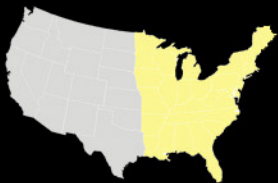
### Oregon

- Mount Bachelor

### New Mexico

- Angel Fire

## Eastern USA



### Vermont

- Bolton Valley Resort
- Mountain Green Resort
- Quechee Inn

### New Hampshire

- Mountain Club on Loon

### West Virginia

- Canaan Realty

### Minnesota

- Lutsen Resort
- Mountain Inn at Lutsen

### Wisconsin

- Devil's Head Resort

## Canada



- Big White Ski Resort
- Blackcomb Lodge
- Fernie Lodging Company
- Mike Wiegele Heli Ski Resort

- Mount Washington
- Sundial Boutique Hotel
- Chateau Big White
- Whistler Premier

- Snowbird Lodge
- White Crystal Inn
- Marmot Lodge
- Lobstick Lodge

# Resort Data Processing, Inc.



Reservation & Property Management  
Software company founded in 1981  
and headquartered in Vail, Colorado

[www.resortdata.com](http://www.resortdata.com)

## Who is Resort Data Processing?



Resort Data Processing, Inc. (RDP) is a Reservation & Property Management Software company founded in 1981 and headquartered in Vail, Colorado. More than 800 businesses worldwide rely on the RDP system every day. Our staff is based entirely in the USA with support available 24 hours a day / 365 days a year.

RDP provides quality software systems to Hotels, Resorts, Vacation Rental Companies, Condo-Hotels, Timeshare Resorts, Fractional Companies, Private Residence Clubs, and Campground / RV Resorts.

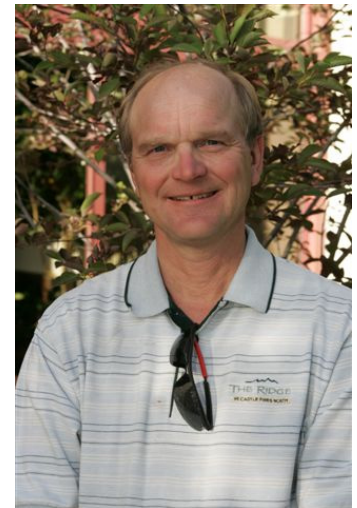
RDP embraces a unique "family" character where we welcome all of our clients to our unique family

## Small Corporate Culture, Accessible Top Management

RDP believes software should adapt to the needs of the individual customer instead of forcing the customer to adapt to the software. While this seems like a self-evident truth, you may find that many of our competitors believe otherwise and have a "take it or leave it attitude."

Your business is very important to us. If this means we have to change our software to close the deal, then we will. More than half of our 1000 customers have a unique feature that was added just for them. Our software is designed so you can configure it to operate the way your business works.

- RDP remains a small company with **direct contact** between top management and customers
- We have become friends with our customers over the years – **Personal Treatment**
- We believe our #1 job is to talk to customers and prospects to learn how to improve the product to help them make more money



Barry Biegler - Founder and President

## Your RDP Team - Contact Us any Time

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